



NEPTUNE

CONTEMPORARY AND TRADITIONAL STREET FURNITURE



PRODUCT GUARANTEE - SUPPLY AND INSTALLED

The equipment supplied by Neptune Street Furniture is guaranteed for a period of twelve months from the date of purchase against failure through faulty workmanship or materials. This period will apply from the date of despatch from our works plus five days (to allow for delivery to customer).

This warranty covers goods or parts that have been sold and installed by Neptune Street Furniture.

Where required Neptune Street Furniture will cover the cost of replacing and or returning components as well as supply labour for re-instating them where required. Neptune Street Furniture will not cover any unauthorised postage or third party labour costs incurred by the customer regardless of the fault and its cause.

Telephone support is available to help identify any problems and outline what may need to be replaced or returned. If it is thought to be the best course of action then replacement parts may be sent to you for you to install.

The exclusions to this warranty are the following:-

- Fair wear and tear
- Vandalism
- Circumstances beyond our control

Timber slats used on this product are of selected hardwood, chosen for its strength and long lasting characteristics. 'Pin holes' found in some lengths should not give cause for concern. Likewise, slight cracking or movement of the timber is a weathering characteristic of all hardwoods when exposed to the elements and will not affect its life. When, in the future you wish to re-treat your product, primer and stain kits are available to purchase from us.

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